SCHOOL OF PROFESSIONAL STUDIES

BACHELOR OF ARTS IN COUNSELING PSYCHOLOGY

UNIT CODE/NAME: BCP 332: LEADERSHIP MANAGEMENT

January – April 2018/2019 End Semester Exam - Time: 2 Hours

Instructions: Answer Question ONE (Compulsory) and any other TWO questions.

QUESTION ONE

(a) Explain briefly the following terminologies and cite example of each

(i)	Leadership	**(3 marks)**
(ii)	Management	**(3 marks)**
(iii)	Social responsibility	**(3 marks)**
(iv)	Leadership development	**(3 marks)**
(v)	Conflict resolution skills	**(3 marks)**

(b) Show the importance of this course unit in your area of specialization. **(8 marks)**

(c) Discuss briefly the obstacles of effective leadership. **(7 marks)**

QUESTION TWO

Analyze the following styles of leadership.

(i)	Autocratic	**(5 marks)**
(ii)	Democratic	**(5 marks)**
(iii)	Laissez faire	**(5 marks)**

QUESTION THREE

Elaborate briefly how the below activities could enrich one's leadership styles.

(i)	Motivation	**(5 marks)**
(ii)	Coaching skills	**(5 marks)**
(iii)	Creativity (innovation)	**(5 marks)**

QUESTION FOUR

(a) Show the significance of developing team work in an organization? **(8 marks)**

(b) Discuss briefly the challenges of diverse cultural aspects in leadership. **(7 marks)**

QUESTION FIVE

Expose the meaning of the below terms and give examples of each.

(i)	Knowledge management	**(5 marks)**
(ii)	Situational leadership	**(5 marks)**
(iii)	Transformational leadership	**(5 marks)**