



SCHOOL OF PROFESSIONAL STUDIES

BACHELORS OF ARTS IN COMMUNITY DEVELOPMENT

**UNIT CODE: BCD 310: LEADERSHIP AND MANAGEMENT SKILLS IN
COMMUNITY DEVELOPMENT**

AUGUST-DECEMBER 2018 END SEMESTER EXAM - 2 HOURS

Instructions: Answer ONE (compulsory) and any other TWO questions.

Question 1.

Being a seasoned Leadership and trainer for trainers coach, you have for many years tried to mentor leaders in various aspects of leadership management. Recently, you were invited to a global workshop to give an address on the issue of 'Good leadership, a key to prosperity to your organization'.

- a. In your address you will have to capture the major leadership activities; planning, organizing and motivation. Briefly discuss each of these activities and how they are important for organization's prosperity. { 12 marks}
- b. There are five levels of leadership. Briefly discuss each and how they related to each other. Which is the most preferred level for effective leaders? { 10 marks}
- c. As an effective leader you need to minimise employee's conflict. Discuss at least four ways to minimise employee's conflict. { 8 marks}

Question 2.

Leadership discipline has been shaped by leadership theories which have been developed and have continued to be reviewed over and over again.

- a. Briefly discuss the following theories bringing out what the proponents believed.
 - i. Contingency theory { 5 marks}
 - ii. Behavioural theory { 5 marks}
- b. Clearly discuss with illustrations the Maslow's hierarchy of needs. { 5 marks}

Question 3.

Communication in leadership is very important and good leaders have mastered the art of powerful leadership language.

- a. Briefly discuss how organization structure affects communications in an organization. { 7 marks}
- b. Briefly discuss three basic skills of effective leaders according to Robert Katz { 8 marks}

Question 4.

Christianity as a religion draws a lot of leadership styles from Jesus Christ. Jesus Christ insisted on teaching character and not techniques of a good leader.

- a. Clearly discuss at least four leadership styles taught by Jesus Christ. { 8 marks}
- b. Discuss some of the challenges of Jesus Christ leadership style in relation to contemporary way of leadership. { 7 marks}

Question 5.

Leaders are regarded as symbols of authority in the organization they lead. They are required to use the authority they are entrusted with to the benefit of the organization.

- a. Discuss clearly at least five ways in which leaders can positively use their authorities. { 10 marks}
- b. Giving examples discuss some of the possible ways leaders can misuse their authority { 5 marks}