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**SCOTT CHRISTIAN UNIVERSITY
SCHOOL OF PROFESSIONAL STUDIES
DCP102: INTRODUCTION TO COUNSELING
END OF SEMESTER EXAMINATION, APRIL 2016**

TIME: 2 HOURS

LECTURER: CHRISTINE MUMO

Instructions: Answer all the questions.

- Q.1 a. Define the term counseling? (2 Marks)
b. Briefly explain why counseling is important (3 Marks)
- Q.2 State ten goals of counseling (10 Marks)
- Q.3 Briefly discuss how problems arise as discussed by Larry Crabb (10 Marks)
- Q.4 Briefly discuss any ten characteristics of an effective counselor (10 Marks)
- Q.5 **ROLES** is an acronym representing some of the non-verbal communication skills used in the counseling relationship.
- a. State the skill represented by each letter of the acronym (5 Marks)
- b. Briefly discuss each of the five skills of the acronym (10 Marks)
- Q.6 Briefly discuss the social meaning of counseling (10 Marks)